

BLOCK HEADS

FIND OUT WHAT THE EXPERTS HAVE TO SAY
ON MANAGING WHERE YOU LIVE



A series of 3 Saturday morning training seminars for residents in apartment blocks in the Waterfront and city centre who want to improve the management of their building.

VENUE Hill Dickinson, No 1 St. Paul's Square, Liverpool L3 9SJ

SESSION ONE

Saturday 23th February 2013. 9.45 – 1.00
Led by Ian Alderson, Brabners Chaffe Street

YOUR BLOCK – structures for good management

Block management options and legal requirements; residents' rights; mixed-used developments limitations and possibilities; RTM and RMC companies their rights and responsibilities; RICS Code of Practice; forming a Residents Association; developing a communications strategy; democratic, transparent and accountable organisations.

SESSION TWO

Saturday 23rd March 2013. 9.45 – 1.00
Led by Jane Janvier, Hill Dickinson

YOUR BLOCK – challenges to effective management

Skills for good management; decision-making and consultation procedures; the AGM; conflicts of interest; anti-social neighbours; sub-letting and serviced apartments; conflict resolution and mediation; poorly performing Managing Agents and Management Companies; issues from the night-time economy; Land Valuation Tribunals.

SESSION THREE

Saturday 27th April 2013. 9.45 – 1.00
Led by Sian Evans, Weightmans

YOUR BLOCK – value for money in contracting services

Choosing the right Managing Agent; getting Value for Money; improving the quality of service provision; the importance of the contract; enforcing the contract; using the RICS Code of Practice; budget setting; service charge arrears; sinking funds; cyclical funds; building insurance; financial accountability.

Successful completion of the seminar series will lead to an award in RESIDENTIAL BLOCK MANAGEMENT Refreshments will be served.

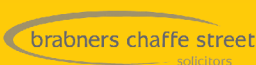
Registration is essential as places are limited.
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www.engageiverpool.com



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